

Em3

CORPORATION

Home

Company Background

Our Service

Contact Us

Home

For customers only: [Click here](#) for access to EmPact

MEETINGcenter

Welcome to Em3

Revolutionizing Workers' Compensation

Finally, there's a way for employers, payors and health care providers to tackle the workers' compensation dilemma together - sharing case information, treatment status and return-to-work details in a collaborative manner.

Em3 offers a risk free solution to reducing workers' compensation costs by providing:

- **Provider community** - Em3 collaborates with hand picked occupational health care providers who share Em3's philosophy of early intervention and early return to work.
- **Increased Velocity of Information** - Em3's propriety Internet-based application allows employers, providers and payors to access critical case information in real time, which facilitates timely adjudication of claims.
- **Artificial Intelligence** - Em3's artificial intelligence evaluates every event and identifies at-risk cases for proactive versus reactive management.



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[Home](#)[Company Background](#)[Our Service](#)[Contact Us](#)[Home](#): [Company Background](#)▪ For customers only: [Click here](#) for access to EmPact

Company Background

Who We Are

At Em3™, our vision is to be the leading provider of Internet-enabled occupational health care services. We exist to streamline the administrative challenges confronting workers' compensation and improve outcomes in occupational health care.

- Our goal is to ensure injured employees receive high quality health care delivered in an efficient, affordable and accountable manner so they can return to productivity as quickly as possible.
- Our service brings the three primary constituents in workers' compensation - Providers, Employers and Payors - into closer alignment with the needs of Employees, thus explaining our name, Em3.

Where We Came From

Em3 emerged from [Concentra](#), the leading provider and comprehensive outsource solution for cost containment and fully integrated care management for employers and payors.

Em3 is using the Internet to deliver a national solution of cost-effective workers' compensation outcomes. Em3 has effectively leveraged Concentra's track record of success.

For customers only: [Click here](#) for access to EmPact

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Our Service

Em3™ connects employers, providers and payors with timely, accurate information through EmPact, our Internet-based application. EmPact allows all three constituents to share case information, treatment status and return-to-work details in a collaborative manner.

Key Services

- The Em3 **Virtual Provider Community** is made up of an elite group of primary care physicians and physical therapists that focus on occupational health care. These providers are handpicked based on quality, efficiency and proximity to employer locations across the country. The Virtual Provider Community consists of over 600 provider locations in 42 states.
- **Em3 Outcome Assurance** utilizes a database of over two million workers' compensation claim outcomes to benchmark and manage the delivery of health care and return-to-work decisions of providers and employers. The outcome assurance process has significantly reduced the number of lost time claims resulting in savings from 20% to 40% in overall claims costs for Em3 customers.
- EmPact's **Billing and Collections** feature allows all provider and pharmacy charges to be submitted electronically. This feature streamlines processes, increases productivity and

- **Security.** In designing Em*Pact*, Em3 ensured security around sensitive information. Em3 uses role-based security and 128-bit encryption technology to limit access and protect all transactions.

Key Benefits

Employers

- Reduction in lost-time claims
- Employees receive treatment from experienced occupational health care providers
- Real-time access to case information and reports
- Enhanced PPO penetration rates
- Controlled pharmacy costs

Providers

- Increased patient volumes
- Significant paperwork reduction
- Prompt collections
- Electronic billing
- Complete patient accounting reports

Payors

- Reduction in lost-time claims
- Enhanced PPO penetration rates
- Overall reduction in Loss Adjustment Expense (LAE)
- Timely information for efficient claims administration decisions
- Controlled pharmacy costs



Contact Us

Corporate Offices

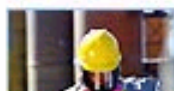
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- ▣ **Fax**
903.579.3399
- ▣ **Email**
support@em3corp.com



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Access EmPact

Welcome to the section of the Em3™ Web site designed for our Em3 Provider and Employer customers only. From this screen, customers can access the EmPact application.

After selecting the appropriate link below, users will be taken to the Log-On screen of EmPact where they must enter their User ID and Password.

[Employer Log-On](#)

If you are a participating employer user, access EmPact by selecting **Employer Log-On**.

[Payor Log-On](#)

If you are a participating payor user, access EmPact by selecting **Payor Log-On**.

[Provider Log-On](#)

If you are a participating provider user, access EmPact by selecting **Provider Log-On**.

Terms of Use - Microsoft Internet Explorer

Terms of Use

These Terms of Use set forth the terms and conditions that apply to your use of the EmPact™ application offered to you by Em3™ Corporation. By using this application, you agree to be bound by these terms. If you do not agree to be bound by these Terms of Use, please immediately discontinue your use of the EmPact application.

Copyright Notice

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Trademark Notice

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Use of Services/Restrictions on Use

Prohibited Acts. Concerning your use of EmPact, you agree not to: (1) use any device, software or technique to interfere with or attempt to interfere with the proper working of EmPact; (2) post or transmit to EmPact any unlawful, fraudulent, harassing or obscene information of any kind; (3) post or send to EmPact any information that contains a virus, bug or other harmful items; (4) publish, distribute, prepare derivative works, copy, reverse engineer, or use the content of EmPact (other than is expressly permitted by Em3 Corporation); (5) post or transmit into EmPact any information that violates another party's copyright or intellectual property rights; (6) take any action which poses an unreasonable load on the infrastructure of Em3; (7) redeliver any of the content of EmPact using "framing," hyperlinks, or other technology without the express written permission of Em3 Corporation; or (8) use any device or technology to provide repeated automated attempts to access EmPact, an application whose users must possess both valid User Identifications and Passwords to enter.



LOG-ON

Access at **Log-On.**
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User ID:

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Security and Privacy - Microsoft Internet Explorer



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Security and Privacy

The Em3™ Commitment to Security and Privacy

We have created this Security and Privacy statement to demonstrate our sincere commitment to our users' privacy and the security of their important account information.

Security

Em3 employs state-of-the-art technologies to prevent unauthorized access to the EmPact application. When transmitting important information to a user's browser through the Internet, we use Secure Socket Layer (SSL) technology and 128-bit encryption to restrict receipt of this information to authorized parties. An attempt by an unauthorized person to intercept transmissions would result in unintelligible data.

We also use technologies that monitor inactivity and require users to re-enter their User ID and Password to continue their use of EmPact after short periods of inactivity. Longer periods of inactivity will result in application shutdown requiring that users re-engage EmPact from the beginning.

Privacy Policy

At Em3, our desire is to keep vital medical records, billing information and other personally identifying information private. Each Em3 account has users that are protected by a personal USER ID and PASSWORD. EmPact cannot be accessed without the proper combination of the USER ID and PASSWORD. Em3 also employs a role-based security system that prevents users from gaining access to information that is off-limits for their particular roles in the use of the application.

HIPAA Compliance Statement - Microsoft Internet Explorer

HIPAA Compliance Statement

Em3 Corporation intends to be in compliance with all applicable laws regarding Personal Health Information, as defined by the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Although these regulations do not start to take effect until October 2002, Em3 has already commenced efforts to achieve such compliance, including:

- Participating in a consortium of companies investigating the implications of HIPAA on the occupational health industry. This consortium will establish a framework for HIPAA compliance among member organizations and a leading national law firm is guiding its efforts.
- Establishing security measures within the EmPact application to help guard the confidentiality and availability of medical, billing and account information as well as to help prevent unauthorized access to data transmitted via the Internet. Em3 employs 128-bit encryption as well as Secure Socket Layer (SSL) technology so that only authorized parties receive information. Any attempt by unauthorized parties to intercept transmissions would result in unintelligible data.
- Preventing personal information from being made available to unauthorized third parties under any circumstance. Em3 will, however, "de-identify" relevant medical information and use it for internal statistical research.
- Conducting internal training of Em3 employees to inform them of relevant HIPAA regulations and other medical privacy concerns. In addition to training, all Em3 employees are required to sign a Health Care Confidentiality Agreement.
- Em3 has staff dedicated to tracking all proposed, pending, and active legislative and regulatory developments that directly pertain to Em3 and our customer needs.

If you have any questions about the steps Em3 is taking to be compliant with HIPAA regulations when they take effect, feel free to call us at 1-877-NEED-EM3 (1-877-633-3363) or email us at support@em3Corp.com



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